



onehealth

How Does Health Coverage Work Through OneHealth Plus?

OneHealth Plus takes a unique approach to health coverage that allows us to offer you a premium medical plan at better rates than you'll find anywhere else.

Because we're a leader in revolutionizing access to benefits for non-employees, we sometimes get questions about how our coverage works. **Here are all the players you need to know.**

The Plan: Triad

The name of the medical plan we offer is Triad. You may see this name appear on some plan documents, including your Summary of Benefits and Coverage.

The Network: Cigna

Our plan is powered by the nationwide Cigna Preferred Provider Organization (PPO) network, which includes more than 1.3 million providers. This network is not available through the ACA marketplace.

Wondering if you can keep your doctor? Search in-network providers at hcpdirectory.cigna.com.

Member Portal & Billing: OneHealth Plus

Access your plan and billing information through the member portal and contact us anytime with billing questions or for additional support.

Claims & Customer Service: Securus

Securus is your member support and care team that handles questions about your coverage, claims, deductible, ID cards, and preauthorization.

Prescriptions: Disclosed Rx

Prescription medications are covered through DisclosedRx, which has a national network of over 70,000 pharmacies. Check the [Pharmacy Locator](#) to see if yours is in network.

Telehealth: EVO

We partner with EVO Health to provide you with 24/7 access to virtual health care when and where you need it.

